

RECALL NOTICE

Flare Fireplaces LLC

Storage Door(s) – Outdoor Vent Free Fireplaces

We're writing to inform you of a voluntary recall affecting storage door(s) within a specific range of outdoor vent free fireplaces sold prior to October 2018 - October 2023. The list of affected unit's models can be found below.

Flare-VFF-50-100(-H), Flare-VST-50-100(-H), Flare-VRC-50-100(-H), Flare-VLC-50-100(-H), Flare-VDC-50-100(-H)

PLEASE STOP USING THE DOOR(S) IMMEDIATELY – FIRE HAZARD.

Visit the [Flare Recall Website](#) or scan the QR code below to enter your serial number and upload a photo of the disposal to claim your reimbursement.

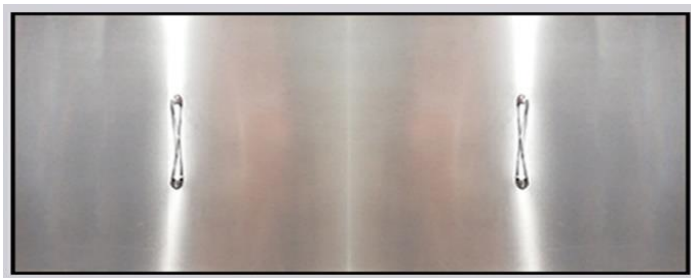
While the storage doors and fireplace installation manual are clearly marked and labeled to alert customers to not attempt to ignite the fireplace with the storage door(s) installed, we have received reports of the following incorrect installation scenarios contributing to the recall:

1. No On/Off switch has been installed to control the operation of the fireplace.
2. Storage doors have been used as the fireplace ON/OFF switch.
3. Use of home automation and remote systems attempting to start the fireplace from remote with the Storage Doors assembled/attached to the fireplace.

If your fireplace was not sold with a Storage Door or it has been lost, no action needed.

Consumers are advised to immediately stop using the affected storage doors and to dispose of them in a safe and appropriate manner. For verification purposes and to claim your \$250 reimbursement, please provide an image of the proper disposal on the [Flare Recall Website](#) or by scanning the QR code below.

FIRE HAZARD - DO NOT CONTINUE TO USE THE RECALLED STORAGE DOOR(S)



If you have any further questions, please call Flare Fireplaces at 1 (866) 639-1590